Steven Michael Sewell

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I have always worked well with people. As a result, I became a funeral service professional and have been in the profession for the last 35+ years. I have a CA Embalmer's and Funeral Director's License and an ID Mortician’s license. I am able to reciprocate with my California licenses having already passed the National Board. I need only to take the Washington law exam. I have managed a variety of funeral homes ranging in caseloads from 150 to over 2,500 calls per year.

* Nineteen (19+) years managerial experience
* Ability to ascertain physical and fiscal needs of the funeral home operation
* International Conference Member
* CA Funeral Manager’s Examination
* Thorough Current State EDRS Training

**WORK EXPERIENCE**

**Funeral Director/Embalmer Intern - #2717 Mueller’s Funeral Homes, Inc.**

 **Kennewick, WA**

 **02/27/2019 to 05/31/2019**

Responsibilities: Funeral Director/Embalmer at Mueller’s Tri-Cities Funeral Home, Mueller’s Greenlee Funeral Home and Life Tributes Cremation Center, First Calls, Embalming, Funeral Arrangement Counselor, Funeral Director.

**Funeral Director/Embalmer Intern - #2717** **Stevens Funeral Chapel**

 **Othello, WA**

 **04/2018 to Present**

Responsibilities: Funeral Home Management, On Call Director for Danekas Funeral Home, in Ritzville and Stevens Funeral Chapel, First Calls, Embalming, Funeral Arrangement Counselor, Funeral Director, PR through being involved in various community churches and organizations.

**Retention Specialist Qualfon, Inc. (BPO)**

 **06/2017 to 03/2018**

Responsibilities: CenturyLink retention and DirecTV sales. Ascertaining needs and/or wants of each customer call answered by me.

**Licensed Mortician**  **Bell Tower Funeral Home**

 **Post Falls, ID**

 **02/2017 to 03/2017**

Responsibilities: First Calls, Embalming, Family Arrangement Counselor, Crematory Operator Funeral Home was also part of the Kootenai County Coroner Call Rotation.

**Licenced Funeral/Embalmer** **Allen Brothers Mortuary**

 **Vista, CA**

 **11/2016**

Responsibilities: First Calls, Embalming, Family Arrangement Counselor, Funeral Director.

**Grupo Deco Rosecrans Funeral Home**

 **Paramount, CA**

 **10/2015 to 12/2015**

Responsibilities: Embalming and other preparation of the deceased getting them ready for services for three funeral homes erforming a combined total of 450 calls

**Responsible Managing Funeral Director**  **Big Bear Mortuary**

  **Big Bear City, CA 09/18/2012 to 12/2013**

Responsibilities: Complete funeral home operation, i.e. First Calls, Embalming, Funeral Directing, Funeral Arranging, Also responsible for community involvement, and Public Relations. Funeral home performing a paltry 27 calls for 2013. Funeral home temporarily closed.

**Assistant Manager Roy C. Addleman and Son Funeral Home**

 **El Monte, CA**

 **05/1983 to 04/1986**

 **03/2005 to 11/2009**

 **01/2016 to 10/2016**

Responsibilities: I served my apprenticeship at this Funeral Home. It was during my second and third tenure at this funeral home that I was in charge of the funeral home operations 50% to 80% of the time, according to the work schedule of the owners, as well as First Calls, Embalming, Funeral Arranging, and Funeral Service Directing. **This Funeral Home was established in February 1925, and after 93+ years closed its doors due the recent death (01/05/2019) of the 3rd and last generation owner with no succession planning in place.**

**LICENSES**

CA Embalmer **EMB #7561**

California Funeral Director **FDR #1675**

Idaho Mortician License **#M-1455**

Non-Resident California Insurance License **0A73174**

Washington Resident Life Producers License **OIC-985387**

Washington Resident Insurance Producer’s License- **985387**

**INDUSTRY AFFILIATIONS**

Int’l Conference No. **8506416**

**EDUCATION**

Cypress College of Mortuary Science **Cypress, CA**

Vocational Certification of Completion **12/1985**

**SERVICE ORGANIZATIONS/RELIGIOUS AFFILIATION**

Active Member: THE CHURCH OF JESUS CHRIST OF LATTER DAY SAINTS

Lion’s Club International

**FOREIGN LANGUAGE**

French – Fluent (Speak, Read, and Write)